



# Brown & Brown, Inc.

Fourth Quarter and Full Year 2018 Results

January 28, 2019

# Information Regarding Forward-Looking Statements

This presentation and the statements made during our Earnings Call may contain certain "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934, which are intended to be covered by the safe harbors created by those laws. These forward-looking statements include information about possible or assumed future results of our operations.

All statements, other than statements of historical facts, included in this document that address activities, events or developments that we expect or anticipate may occur in the future, including such things as those relating to our anticipated financial results for the fourth quarter and full year ended December 31, 2018, the market performance of our business segments, our acquisition from the Hays Companies ("Hays"), quarterly interest expense, share repurchases, margin expansion, changes in exposure units, the pipeline of acquisition candidates, future capital expenditures, growth in commissions and fees including Organic Revenue growth, business strategies, competitive strengths, goals, the benefits of new initiatives, plans, and references to future successes are forward-looking statements. Also, when we use words such as 'anticipate', 'believe', 'estimate', 'expect', 'intend', 'plan', 'probably' or similar expressions, we are making forward-looking statements.

There are important uncertainties, events and factors that could cause our actual results or performance to differ materially from those forward-looking statements contained in this document or made during our Earnings Call, including the following: our determination as we finalize our financial results for the fourth quarter and full year that our financial results differ from the current preliminary unaudited numbers set forth herein; those factors relevant to Brown & Brown's consummation and integration of the acquisition from Hays, including any matters analyzed in the due diligence process, and material adverse changes in the business and financial condition of the seller, the buyer, or both, and their respective customers; the impact of any regional, national or global political, economic, business, competitive, market, environmental or regulatory conditions on our business operations; the impact of current market conditions on our results of operations and financial condition; risks that could negatively affect the success of our acquisition strategy, including continuing consolidation in our industry, which could make it more difficult to identify targets and could make them more expensive, execution risks, integration risks, the risk of post-acquisition deterioration leading to intangible asset impairment charges, and the risk we could incur or assume unanticipated regulatory liabilities such as those relating to violations of anticorruption and sanctions laws; any insolvencies of, or other difficulties experienced by our clients, insurance carriers or financial institutions; volatility or declines in insurance markets and premiums on which our commissions are based, but which we do not control; our ability to continue to manage our indebtedness; our ability to compete effectively in our industry, material changes in commercial property and casualty markets generally or the availability of insurance products or changes in premiums resulting from a catastrophic event, such as a hurricane; disintermediation within the insurance industry, including increased competition from insurance companies, technology companies and the financial services industry, as well as the shift away from traditional insurance markets; our ability to attract and retain key employees and clients and attract new business; our ability to maintain our corporate culture; the timing or ability to carry out share repurchases; the timing or ability to carry out refinancing or take other steps to manage our capital and the limitations in our long-term debt agreements that may restrict our ability to take these actions; fluctuations in our earnings as a result of potential changes to our valuation allowance(s) on our deferred taxes; any fluctuations in exchange and interest rates that could affect expenses and revenue; the potential costs and difficulties in complying with a wide variety of laws and regulations and any related changes; changes in the tax or accounting policies or treatment of our operations and fluctuations in our tax rate; any potential impact of U.S. healthcare or National Flood Insurance Program legislation; the impact of federal income tax reform; the impact of the recent federal government shutdown and the possibility of a future federal government shutdown; uncertainties in U.S. administrative policy regarding trade agreements and international trade relations; exposure to potential liabilities arising from errors and omissions and other potential claims against us; and the interruption or loss of our information processing systems or failure to maintain secure information systems and other factors that the Company may not have currently identified or quantified, and other risks, relevant factors and uncertainties identified in the Company's Annual Report on Form 10-K for the year ended December 31, 2017, and the Company's other filings with the Securities and Exchange Commission. All forward-looking statements made herein are made only as of the date of this release, and the Company does not undertake any obligation to publicly update or correct any forward-looking statements to reflect events or circumstances that subsequently occur or of which the Company hereafter becomes aware.

Many risks and uncertainties may impact the matters addressed in these forward-looking statements. Information about such risks and uncertainties may be found in our filings with the Securities and Exchange Commission. These risks and uncertainties could cause our results or performance to differ materially from those we express in our forward-looking statements.

All forward-looking statements made herein are made only as of the date of this presentation, and the Company does not undertake any obligation to publicly update or correct any property of the company hereafter becomes aware.

# Important Disclosures Regarding Non-GAAP Measures

This presentation contains references to "non-GAAP financial measures" as defined in SEC Regulation G, including, Total Revenues – Adjusted and Excluding the New Revenue Standard, EBITDAC, EBITDAC Margin, EBITDAC – Adjusted and Excluding the New Revenue Standard, Income Before Income Taxes – Adjusted and Excluding the New Revenue Standard, Income Before Income Taxes Margin – Adjusted and Excluding the New Revenue Standard, Income Before Income Taxes Margin – Adjusted and Excluding the New Revenue Standard and Organic Revenue. We also present Total Revenues, Income Before Income Taxes, Income Before Income Taxes Margin, EBITDAC and EBITDAC Margin excluding the impact of the New Revenue Standard (defined below). We present these measures because we believe such information is of interest to the investment community and because we believe it provides additional meaningful methods of evaluating certain aspects of the Company's operating performance from period to period on a basis that may not be otherwise apparent on a generally accepted accounting principles ("GAAP") basis. This supplemental financial information should be considered in addition to, not in lieu of, the Company's consolidated income statements and balance sheets as of the relevant date. Consistent with Regulation G, a description of such information is provided below and a reconciliation of such items to GAAP information can be found in our periodic filings with the SEC. Our method of calculating these non-GAAP financial measures may differ from the methods used by industry peers and, therefore, comparability may be limited.

Revenue Measures – We believe that Organic Revenue, as defined below, provides a meaningful representation of the Company's operating performance and improves the comparability of results between periods by eliminating the impact of certain items that have a high degree of variability. The Company has historically viewed Organic Revenue growth as an important indicator when assessing and evaluating the performance of its four segments.

- Organic Revenue, a non-GAAP measure, is defined as commissions and fees less (i) the first twelve months of commission and fee revenues generated from acquisitions, less (ii) profit-sharing contingent commissions (revenues from insurance companies based upon the volume and the growth and/or profitability of the business placed with such companies during the prior year "contingents"), less (iii) guaranteed supplemental commissions (commissions from insurance companies based solely upon the volume of the business placed with such companies during the current year "GSCs"), less (iv) divested business (net commissions and fees generated from offices, and books of business sold by the Company) with the associated revenue removed from the corresponding period of the prior year, and less (v) the New Revenue Standard. Organic Revenue can be expressed as a dollar amount or a percentage rate when describing Organic Revenue growth. We view Organic Revenue and Organic Revenue growth as important indicators when assessing and evaluating our performance on a consolidated basis and for each of our segments, because it allows us to determine a comparable, but non-GAAP, measurement of revenue growth that is associated with the revenue sources that were a part of our business in both the current and prior year and that are expected to continue in the future.
- Total Revenues Adjusted and Excluding the New Revenue Standard is defined as total revenues, excluding (i) the New Revenue Standard, and (ii) the beneficial revenue impact of a \$20.0 million legal settlement in the first quarter of 2017 ("Legal Settlement").

New Revenue Standard is defined to include Accounting Standards Update No. 2014-09, "Revenue from Contracts with Customers (Topic 606)" and Accounting Standards Codification Topic 340 – Other Assets and Deferred Cost, both of which were adopted by the Company effective on January 1, 2018. We adopted these standards by recognizing the cumulative effect as an adjustment to opening retained earnings at January 1, 2018, also referred to as the modified retrospective method of adoption. Under the modified retrospective method, we are not required to restate comparative financial information prior to the adoption of these standards and, therefore, such information for the three and twelve months ended December 31, 2017 continues to be reported under our previous accounting policies.



# Important Disclosures Regarding Non-GAAP Measures

**Earnings Measures** – We believe these non-GAAP measures, as defined below, provide a meaningful representation of the operating performance of the Company and improve the comparability of results between periods by eliminating the impact of certain items that have a high degree of variability.

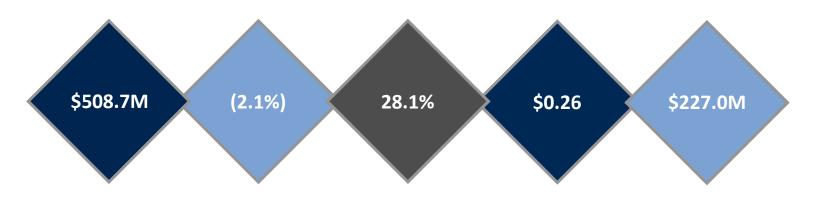
- **Net Income Adjusted and Excluding the New Revenue Standard** is defined as Net Income, excluding (i) the after-tax change in estimated acquisition earn-out payables, (ii) the New Revenue Standard, (iii) the Legal Settlement, and (iv) the impact of the Tax Cuts and Jobs Act of 2017 (the "Tax Reform Act").
- EBITDAC is defined as income before interest, income taxes, depreciation, amortization and the change in estimated acquisition earn-out payables.
- EBITDAC Adjusted and Excluding the New Revenue Standard is defined as EBITDAC, excluding (i) the New Revenue Standard, and (ii) the Legal Settlement.
- EBITDAC Margin is defined as EBITDAC divided by total revenues.
- **EBITDAC Margin Adjusted and Excluding the New Revenue Standard** is defined as EBITDAC Adjusted and Excluding the New Revenue Standard divided by Total Revenues-Adjusted and Excluding the New Revenue Standard.
- Income Before Income Taxes Adjusted and Excluding the New Revenue Standard is defined as Income Before Income Taxes, excluding (i) the pre-tax change in estimated acquisition earn-out payables, (ii) the New Revenue Standard, and (iii) the Legal Settlement.
- Income Before Income Taxes Margin Adjusted and Excluding the New Revenue Standard is defined as Income Before Income Taxes Margin Adjusted and Excluding the New Revenue Standard divided by Total Revenues Adjusted and Excluding the New Revenue Standard.
- Diluted Net Income Per Share Adjusted and Excluding the New Revenue Standard is defined as diluted net income per share, excluding (i) the change in estimated acquisition earn-out payables, (ii) the New Revenue Standard, (iii) the Legal Settlement, and (iv) the Tax Reform Act.

On slides 12 to 15, we present for each of our segment's Total Revenues, Income Before Income Taxes, Income Before Income Taxes Margin, EBITDAC and EBITDAC Margin excluding the impact of the New Revenue Standard. These terms carry the definitions above, but have been adjusted to exclude the impact of the New Revenue Standard as reconciled to the closest comparable GAAP measures on slides 21 to 33.



### Fourth Quarter 2018 Results

(Unaudited)



Total revenues growth of 7.3%

Organic Revenue growth, impacted by revenues associated with weather-related events in prior year

**EBITDAC** Margin decreased by 210 bps, which includes impact from the New Revenue Standard and lower claims processing revenues

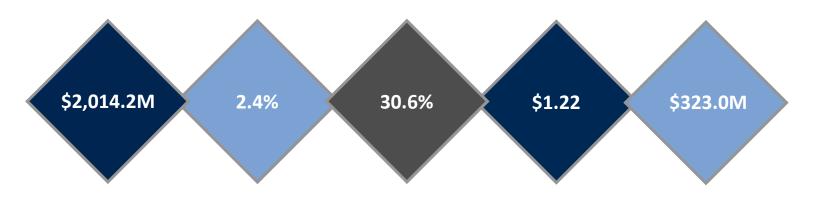
Diluted net income per share decreasing 60.6% from the prior year; Diluted Net Income Per Share - Adjusted and Excluding the New Revenue Standard increasing 12.5%

Annual revenue of five businesses acquired during the quarter

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### Full Year 2018 Results

(Unaudited)



Total revenues growth of 7.1%

Organic Revenue growth, impacted by revenues associated with weather-related events in prior year

**EBITDAC** Margin decreased by 160 bps, primarily from lower claims processing revenues

Diluted net income per share decreasing 12.9% from the prior year; Diluted Net Income Per Share - Adjusted and Excluding the New Revenue Standard increasing 22.9%

Annual revenue of 23 businesses acquired during the year

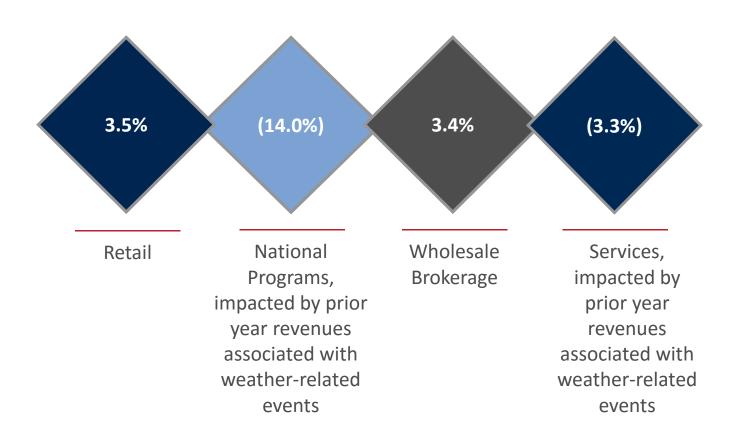
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### Market & Business Overview – 4Q18



# Segment Organic Revenue Growth

(Unaudited)





# Consolidated Financial Highlights

(\$ Millions, Except Per Share Data; Unaudited)	hare Data; Unaudited) Fourth Quarter				
	2018	2017	\$ Change	% Change	
Total revenues	\$508.7	\$474.3	\$34.4	7.3%	
Organic Revenue	\$454.2	\$464.1	(\$9.9)	(2.1%)	
Income before income taxes	\$100.7	\$106.3	(\$5.6)	(5.3%)	
Income Before Income Taxes Margin	19.8%	22.4%		(260bps)	
EBITDAC	\$143.0	\$143.1	(\$0.1)	(0.1%)	
EBITDAC Margin	28.1%	30.2%		(210bps)	
Net income	\$73.5	\$187.5	(\$114.0)	(60.8%)	
Diluted net income per share	\$0.26	\$0.66	(\$0.40)	(60.6%)	
Weighted average number of shares outstanding – diluted (in thousands)	275,273	276,202	(929)	(0.3%)	
Dividends declared per share	\$0.080	\$0.075	\$0.005	6.7%	



# Consolidated Financial Highlights

# Adjusted and Excluding the New Revenue Standard

(\$ Millions, Except Per Share Data; Unaudited)	Fourth Quarter			
	2018	2017	\$ Change	% Change
Total Revenues - Adjusted and Excluding the New Revenue Standard	\$515.0	\$474.3	\$40.7	8.6%
Organic Revenue	\$454.2	\$464.1	(\$9.9)	(2.1%)
Income Before Income Taxes - Adjusted and Excluding the New Revenue Standard	\$105.7	\$107.2	(\$1.5)	(1.4%)
Income Before Income Taxes Margin - Adjusted and Excluding the New Revenue Standard	20.5%	22.6%		(210bps)
EBITDAC - Adjusted and Excluding the New Revenue Standard	\$147.5	\$143.1	\$4.4	3.1%
EBITDAC Margin - Adjusted and Excluding the New Revenue Standard	28.6%	30.2%		(160bps)
Net Income - Adjusted and Excluding the New Revenue Standard	\$77.1	\$67.1	\$10.0	14.9%
Diluted Net Income Per Share - Adjusted and Excluding the New Revenue Standard	\$0.27	\$0.24	\$0.03	12.5%



# Revenue Analysis

(\$ Millions; Unaudited)	Fourth Quarter					
	2018	2017	\$ Change	% Change		
Total revenues	\$508.7	\$474.3	\$34.4	7.3%		
Investment income	(0.6)	(0.5)	(0.1)			
Other income, net	(0.4)	(0.4)	0.0			
Commissions and fees	507.7	473.4	34.3	7.2%		
Profit-sharing contingent commissions	(15.9)	(6.8)	(9.1)			
Guaranteed supplemental commissions	(1.4)	(2.2)	0.8			
Core commissions and fees	490.4	464.4	26.0	5.6%		
New Revenue Standard impact on core commissions and fees	15.5	-	15.5			
Acquisitions	(51.7)	-	(51.7)			
Dispositions	-	(0.3)	0.3			
Organic Revenue	\$454.2	\$464.1	(\$9.9)	(2.1%)		



# Analysis of EBITDAC Margin

Fourth Quarter (Unaudited)	
EBITDAC Margin - 2017	30.2%
Net change in gain/loss on disposal	0.1%
Hays	(0.1%)
Non-cash stock-based compensation	(0.3%)
New Revenue Standard	(0.5%)
Other	(1.3%)
EBITDAC Margin - 2018	28.1%



## Retail Segment

(\$ Millions; Unaudited)	Fourth Quarter							
		Excludi				xcluding the New Revenue  Standard*		
	<u>2018</u>	<u>2017</u>	\$ Change	% Change	\$ Change	% Change		
Total revenues	\$270.0	\$230.7	\$39.3	17.0%	\$51.5	22.3%		
Organic Revenue	\$235.5	\$227.5	\$8.0	3.5%	\$8.1	3.5%		
Income before income taxes	\$41.9	\$44.8	(\$2.9)	(6.5%)	\$3.2	7.1%		
Income Before Income Taxes Margin	15.5%	19.4%		(390 bps)		(240bps)		
EBITDAC	\$71.4	\$64.3	\$7.1	11.0%	\$13.2	20.5%		
EBITDAC Margin	26.4%	27.9%		(150bps)		(40bps)		

#### **Business and Market Commentary**

Strong growth in total revenues driven by acquisition activity and good Organic Revenue growth across most lines of business

Coastal property rates generally flat during Q4 depending upon loss experience. Continued increases in auto and employee benefits rates. Workers' compensation rates continued to decline

Income before income taxes is down due to the New Revenue Standard, higher intercompany interest expense, amortization, and the drivers of EBITDAC

EBITDAC excluding the New
Revenue Standard grew
20.5% driven by leveraging
revenues, with slight
negative impact by
investments in technology
and an increase in non-cash
stock compensation expense



### National Programs Segment

(\$ Millions; Unaudited)	Fourth Quarter					
					•	New Revenue dard*
	<u>2018</u>	2017	\$ Change	% Change	\$ Change	% Change
Total revenues	\$120.0	\$137.2	(\$17.2)	(12.5%)	(\$15.1)	(11.0%)
Organic Revenue	\$114.2	\$132.9	(\$18.7)	(14.0%)	(\$18.7)	(14.0%)
Income before income taxes	\$25.6	\$41.8	(\$16.2)	(38.8%)	(\$13.4)	(32.1%)
Income Before Income Taxes Margin	21.3%	30.5%		(920bps)		(720bps)
EBITDAC	\$39.7	\$58.2	(\$18.5)	(31.8%)	(\$15.7)	(27.0%)
EBITDAC Margin	33.1%	42.4%		(930bps)		(760bps)

#### **Business and Market Commentary**

Total revenues declined
from the prior year
primarily as a result of
significantly lower claims
revenue related to weatherrelated events, as compared
to the prior year, along with
the impact of the New
Revenue Standard and
partially offset by revenues
from acquisitions

Organic Revenue decrease driven substantially by lower flood claim revenue as compared to the prior year

Income before income taxes declined primarily from the drivers of EBITDAC, the New Revenue Standard, and partially offset by lower intercompany interest expense

EBITDAC excluding the New Revenue Standard decreased by 27%, primarily driven by lower Organic Revenue and the finalization of year-end bonus calculations as a result of the performance of certain programs



## Wholesale Brokerage Segment

(\$ Millions; Unaudited)	Fourth Quarter					
				Excluding the New I <u>Standard*</u>		
	2018	2017	\$ Change	% Change	\$ Change	% Change
Total revenues	\$67.3	\$62.9	\$4.4	7.0%	\$2.3	3.7%
Organic Revenue	\$62.9	\$60.9	\$2.0	3.4%	\$2.0	3.4%
Income before income taxes	\$14.6	\$12.3	\$2.3	18.7%	\$0.1	0.8%
Income Before Income Taxes Margin	21.7%	19.6%		210bps		(60bps)
EBITDAC	\$18.9	\$17.3	\$1.6	9.2%	(\$0.6)	(3.5%)
EBITDAC Margin	28.1%	27.5%		60bps		(190bps)

#### **Business and Market Commentary**

Organic Revenue growth driven by increasing economic expansion across most industries and geographies

Rates for coastal property generally flat depending upon loss experience.

General property is flat to up 3%. Personal lines rates in the excess and surplus space disruptive up 5-30%.

Professional lines are generally down 3-5%

Income before income taxes growth outpaced total revenues growth primarily due to the New Revenue Standard and was partially offset by the drivers of EBITDAC

Revenue Standard decreased by 3.5%, driven by lower contingent commissions of approximately \$1 million, an increased non-cash stockbased compensation, and intercompany IT allocations



### Services Segment

(\$ Millions; Unaudited)	Fourth Quarter						
					Excluding the New Revenu Standard*		
	2018	2017	\$ Change	% Change	\$ Change	% Change	
Total revenues	\$51.2	\$43.0	\$8.2	19.1%	\$2.3	5.3%	
Organic Revenue	\$41.5	\$42.9	(\$1.4)	(3.3%)	(\$1.4)	(3.3%)	
Income before income taxes	\$10.6	\$8.0	\$2.6	32.5%	\$0.4	5.0%	
Income Before Income Taxes Margin	20.7%	18.6%		210bps		(10bps)	
EBITDAC	\$13.2	\$10.3	\$2.9	28.2%	\$0.7	6.8%	
EBITDAC Margin	25.8%	24.0%		180bps		30bps	

#### **Business and Market Commentary**

Total revenue growth in excess of Organic Revenue growth due to the New Revenue Standard and a current year acquisition

Organic Revenue decreased for the quarter due to lack of weather-related events as compared to prior year, which more than offset Organic Revenue growth in other businesses

Income before income taxes growth primarily driven by the New Revenue Standard EBITDAC excluding the New Revenue Standard increased due to leveraging revenue growth



# Consolidated Financial Highlights

(\$ Millions, Except Per Share Data; Unaudited)	Full	Year		
	<u>2018</u>	2017	\$ Change	% Change
Total revenues	\$2,014.2	\$1,881.3	\$132.9	7.1%
Organic Revenue	\$1,836.7	\$1,793.2	\$43.5	2.4%
Income before income taxes	\$462.5	\$449.7	\$12.8	2.8%
Income Before Income Taxes Margin	23.0%	23.9%		(90bps)
EBITDAC	\$615.4	\$605.3	\$10.1	1.7%
EBITDAC Margin	30.6%	32.2%		(160bps)
Net income	\$344.3	\$399.6	(\$55.3)	(13.8%)
Weighted average number of shares outstanding – diluted (in thousands)	275,542	277,586	(2044)	(0.7%)
Diluted net income per share	\$1.22	\$1.40	(\$0.18)	(12.9%)



# Consolidated Financial Highlights

# Adjusted and Excluding the New Revenue Standard

(\$ Millions, Except Per Share Data; Unaudited)	xcept Per Share Data; Unaudited) Full Year			
	2018	2017	\$ Change	% Change
Total Revenues - Adjusted and Excluding the New Revenue Standard	\$1,995.8	\$1,861.3	\$134.5	7.2%
Organic Revenue	\$1,836.7	\$1,793.2	\$43.5	2.4%
Income Before Income Taxes - Adjusted and Excluding the New Revenue Standard	\$448.9	\$440.1	\$8.8	2.0%
Income Before Income Taxes Margin - Adjusted and Excluding the New Revenue Standard	22.5%	23.6%		(110bps)
EBITDAC - Adjusted and Excluding the New Revenue Standard	\$598.8	\$586.5	\$12.3	2.1%
EBITDAC Margin - Adjusted and Excluding the New Revenue Standard	30.0%	31.5%		(150bps)
Net Income - Adjusted and Excluding the New Revenue Standard	\$334.1	\$272.8	\$61.3	22.5%
Diluted Net Income Per Share - Adjusted and Excluding the New Revenue Standard	\$1.18	\$0.96	\$0.22	22.9%



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# Impact of the New Revenue Standard

### 2018

	Q1 Actual	Q2 Actual	Q3 Actual	Q4 Actual	<u>Full-Year</u>
					<u>Actual</u>
Core commissions and fees	\$45.6	(\$28.4)	\$14.4	(\$15.5)	\$16.1
Profit-sharing contingent commissions	(18.2)	1.2	10.1	9.2	2.3
Total revenues	27.4	(27.2)	24.5	(6.3)	18.4
Employee compensation and benefits	10.2	(12.3)	(1.2)	(5.5)	(8.8)
Other operating expenses	2.7	2.0	2.3	3.6	10.6
Total expenses	12.9	(10.3)	0.9	(1.8)	1.8
Income before income taxes	\$14.5	(\$16.9)	\$23.4	(\$4.5)	\$16.6



# Hays

(\$ Millions, Except Per Share Data; Unaudited)	Per Share Data;			Financial Projections			
	<u>Q1 2019</u>	Q2 2019	Q3 2019	Q4 2019	<u>Projected</u> <u>Total</u>		
Revenues	\$73-\$77	\$43-\$45	\$48-\$50	\$46-\$48	\$210-\$220		
Expenses (Comp. & Other Operating)	\$49-\$50	\$38-\$39	\$38-\$39	\$38-\$39	\$163-\$167		
EBITDAC	\$24-\$27	\$5-\$6	\$10-\$11	\$8-\$9	\$47-\$53		
EBITDAC Margin	32.9%-35.1%	11.6%-13.3%	20.8%-22.0%	17.4%-18.8%	22.4%-24.1%		
Diluted net income per share	~\$0.03	~(\$0.01)	-	-	~\$0.02-\$0.03		



### **Closing Comments**



Economic outlook remains good, but watching trade Relations, interest rates and the government shutdown for ripple effects



Premium rates expected to remain competitive. Not expecting material changes in early 2019. Rising interest rates not having a material impact to date



M&A pipeline remains full and we are actively looking for businesses that fit culturally and financially

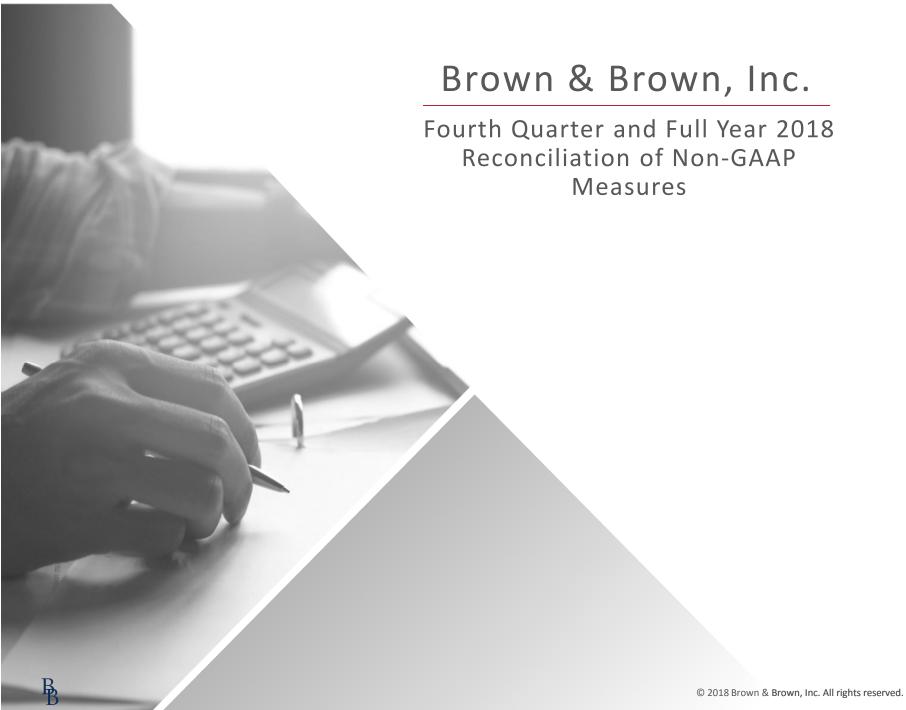


Acquisition activity in 2018 will help drive more growth in 2019 with addition of new teammates and expanded capabilities



Optimistic about opportunities for all four segments in 2019





### Fourth Quarter 2018

(\$ Millions, Except Per Share Data; Unaudited)		Fourt	h Quarter	
	As Reported <u>2018</u>	Change in Earn-Out <u>Payables</u>	New Revenue <u>Standard</u>	Adjusted and Excluding the New Revenue Standard 2018
Total Revenues	\$508.7	-	\$6.3	\$515.0
Income before income taxes	\$100.7	\$0.5	\$4.5	\$105.7
Income Before Income Taxes Margin	19.8%			20.5%
EBITDAC	\$143.0	-	\$4.5	\$147.5
EBITDAC Margin	28.1%			28.6%
Net income	\$73.5	\$0.3	\$3.3	\$77.1
Diluted net income per share	\$0.26	-	\$0.01	\$0.27



### Fourth Quarter 2017

(\$ Millions, Except Per Share Data; Unaudited)		Four	th Quarter	
	As Reported 2017	Change in Earn-Out <u>Payables</u>	Tax Reform <u>Act</u>	Adjusted and Excluding the New Revenue  Standard 2017 <sup>(1)</sup>
Total Revenues	\$474.3	-	-	\$474.3
Income before income taxes	\$106.3	\$0.9	-	\$107.2
Income Before Income Taxes Margin	22.4%			22.6%
EBITDAC	\$143.1	-	-	\$143.1
EBITDAC Margin	30.2%			30.2%
Net income	\$187.5	\$0.5	(\$120.9)	\$67.1
Diluted net income per share	\$0.66	-	(0.43)	\$0.24 <sup>(2)</sup>

<sup>(2)</sup> Due to rounding, the numbers in this column do not add up to the total indicated. The Diluted Net Income Per Share - Adjusted and Excluding the New Revenue Standard for the three months ended December 31, 2017 was \$0.2373, which equals \$0.6624, minus the one-time impact of the Tax Reform Act in 2017 of \$0.4272, plus the impact of the change in estimated acquisition earn-out payables of \$0.0021.



<sup>(1) 2017</sup> was not adjusted for the impact of the New Revenue Standard as it was not adopted until January 1, 2018.

#### Full Year 2018

(\$ Millions, Except Per Share Data; Unaudited)		Fu	ıll Year	
	As Reported 2018	Change in Earn-Out <u>Payables</u>	New Revenue <u>Standard</u>	Adjusted and Excluding the New Revenue Standard 2018
Total Revenues	\$2,014.2	-	(\$18.4)	\$1,995.8
Income before income taxes	\$462.5	\$3.0	(\$16.6)	\$448.9
Income Before Income Taxes Margin	23.0%			22.5%
EBITDAC	\$615.4	-	(\$16.6)	\$598.8
EBITDAC Margin	30.6%			30.0%
Net income	\$344.3	\$2.2	(\$12.4)	\$334.1
Diluted net income per share	\$1.22	0.01	(\$0.04)	1.18 <sup>(1)</sup>

<sup>(1)</sup> Due to rounding, the numbers in this column do not add up to the total indicated. The Diluted Net Income Per Share - Adjusted and Excluding the New Revenue Standard for the year ended December 31, 2018 was \$1.1836, which equals \$1.2195, minus the impact of the New Revenue Standard of \$0.0437, plus the impact of the change in estimated acquisition earn-out payables of \$0.0078.



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#### Full Year 2017

(\$ Millions, Except Per Share Data; Unaudited)			Full Yea	ır	
	As Reported <u>2017</u>	Change in Earn-Out <u>Payables</u>	Legal Settlement	Tax Reform <u>Act</u>	Adjusted and Excluding the New Revenue  Standard 2017 <sup>(1)</sup>
Total Revenues	\$1,881.3	-	(\$20.0)	-	\$1,861.3
Income before income taxes	\$449.7	\$9.2	(\$18.8)	-	\$440.1
Income Before Income Taxes Margin	23.9%				23.6%
EBITDAC	\$605.3	-	(\$18.8)	-	\$586.5
EBITDAC Margin	32.2%				31.5%
Net income	\$399.6	\$5.7	(\$11.6)	(\$120.9)	\$272.8
Diluted net income per share	\$1.40	0.02	(\$0.0)	(0.43)	\$0.96 <sup>(2)</sup>

<sup>(1) 2017</sup> was not adjusted for the impact of the New Revenue Standard as it was not adopted until January 1, 2018.

<sup>(2)</sup> Due to rounding, the numbers in this column do not add up to the total indicated. The Diluted Net Income Per Share - Adjusted and Excluding the New Revenue Standard for the year ended December 31, 2017 was \$0.9586, which equals \$1.4046, minus the impact of the Tax Reform Act of \$0.4251 and the Legal Settlement of \$0.0409, plus the impact of the change in estimated acquisition earn-out payables of \$0.0200.

# Income Before Income Taxes to EBITDAC and EBITDAC Margin

(\$ Millions; Unaudited)	Fourth	Quarter	Full	Year
	2018	<u>2017</u>	<u>2018</u>	<u>2017</u>
Income before income taxes	\$100.7	\$106.3	\$462.5	\$449.7
Income Before Income Taxes Margin	19.8%	22.4%	23.0%	23.9%
Amortization	23.5	21.0	86.5	85.4
Depreciation	6.4	5.5	22.8	22.7
Interest	11.9	9.4	40.6	38.3
Change in estimated acquisition earn-out payables	0.5	0.9	3.0	9.2
EBITDAC	\$143.0	\$143.1	\$615.4	\$605.3
EBITDAC Margin	28.1%	30.2%	30.6%	32.2%



# Income Before Income Taxes to EBITDAC and EBITDAC Margin

(\$ Millions; Unaudited)	Fourth Quarter							
	Re	<u>Retail</u>		rams	Who	<u>lesale</u>	<u>Services</u>	
	2018	2017	2018	2017	<u>2018</u>	2017	<u>2018</u>	<u>2017</u>
Income before income taxes	\$41.9	\$44.8	\$25.6	\$41.8	\$14.6	\$12.3	\$10.6	\$8.0
Income Before Income Taxes Margin	15.5%	19.4%	21.3%	30.5%	21.7%	19.6%	20.8%	18.6%
Amortization	12.8	10.6	6.5	6.6	2.9	2.8	1.3	1.2
Depreciation	1.5	1.2	1.4	1.4	0.4	0.4	0.4	0.4
Interest	14.6	7.2	6.1	8.3	1.2	1.5	0.8	0.7
Change in estimated acquisition earn-out payables	0.6	0.5	0.0	0.1	(0.2)	0.3	0.1	0.0
EBITDAC	\$71.4	\$64.3	\$39.6	\$58.2	\$18.9	\$17.3	\$13.2	\$10.3
EBITDAC Margin	26.4%	27.9%	33.1%	42.4%	28.1%	27.6%	25.8%	24.0%



## Commissions and Fees to Organic Revenue

(\$ Millions; Unaudited)				Fo	urth Quar	ter				
	Ret	Retail <sup>(1)</sup>		rams_	Whol	<u>esale</u>	Serv	/ices	To	tal
	2018	2017	<u>2018</u>	2017	2018	2017	<u>2018</u>	2017	2018	2017
Commissions and fees	\$269.4	\$230.5	\$119.9	\$137.1	\$67.2	\$62.9	\$51.2	\$42.9	\$507.7	\$473.4
Total Change	39.0		(17.2)		4.3		8.3		34.4	
Total Growth %	16.9%		(12.4%)		6.8%		19.3%		7.3%	
Contingent Commissions	(6.6)	(1.1)	(6.6)	(4.0)	(2.7)	(1.7)	0.0	0.0	(15.9)	(6.8)
Guaranteed Supplemental Commissions	(1.2)	(2.0)	0.0	0.0	(0.2)	(0.2)	0.0	0.0	(1.4)	(2.2)
Core commissions and fees <sup>(2)</sup>	\$261.6	\$227.4	\$113.3	\$133.1	\$64.3	\$61.0	\$51.2	\$42.9	\$490.5	\$464.4
New Revenue Standard	17.6		3.8		0.0		(5.9)		15.5	
Acquisition revenues	(43.7)		(2.8)		(1.4)		(3.8)		(51.7)	
Divested business		(0.1)		(0.1)		(0.1)		0.0		(0.3)
Organic Revenue	\$235.5	\$227.5	\$114.2	\$132.9	\$62.9	\$60.9	\$41.5	\$42.9	\$454.2	\$464.1
Organic Revenue growth	\$8.0		(\$18.7)		\$2.0		(\$1.4)		(\$9.9)	
Organic Revenue growth %	3.5%		(14.0%)		3.4%		(3.3%)		(2.1%)	
New Revenue Standard impact on contingent commissions	5.4		1.7		2.1		0.0		9.2	

<sup>(1)</sup> The Retail Segment includes commissions and fees that are reported in the "Other" column of the Segment Information in the Notes to the Consolidated Financial Statements in our SEC filings, which includes corporate and consolidation items.

<sup>(2)</sup> Core commissions and fees is defined as commissions and fees less (i) profit-sharing contingent commissions (revenues from insurance companies based upon the volume and the growth and/or profitability of the business placed with such companies during the prior year ("Contingents")) and less (ii) guaranteed supplemental commissions (commissions from insurance companies based solely upon the volume of the business placed with such companies during the current year ("GSCs")).



# Commissions and Fees to Organic Revenue

### Full Year

(\$ Millions; Unaudited)		Fourth	Quarter	
	2018	2017	\$ Change	% Change
Total revenues	\$2,014.2	\$1,881.3	\$132.9	7.1%
Investment income	(2.7)	(1.6)	(1.1)	
Other income, net	(1.6)	(22.4)	20.8	
Commissions and fees	2,009.9	1,857.3	152.6	8.2%
Profit-sharing contingent commissions	(55.9)	(52.2)	(3.7)	
Guaranteed supplemental commissions	(10.0)	(10.4)	0.4	
Core commissions and fees	1,944.0	1,794.7	149.3	8.3%
New Revenue Standard impact on core commissions and fees	(16.1)	-	(16.1)	
Acquisitions	(91.2)	-	(91.2)	
Dispositions	-	(1.5)	1.5	
Organic Revenue	\$1,836.7	\$1,793.2	\$43.5	2.4%



### Fourth Quarter 2018 - Retail

(\$ Millions; Unaudited)	Fourth Quarter							
	As Reported 2018	New Revenue <u>Standard</u>	Excluding the New Revenue Standard 2018*	As Reported 2017*	\$ Change	% Change		
Total revenues	\$270.0	(\$12.2)	\$282.2	\$230.7	\$51.5	22.3%		
Income before income taxes	\$41.9	(\$6.1)	\$48.0	\$44.8	\$3.2	7.1%		
Income Before Income Taxes Margin	15.5%	-	17.0%	19.4%		(240bps)		
EBITDAC	\$71.4	(\$6.1)	\$77.5	\$64.3	\$13.2	20.5%		
EBITDAC Margin	26.4%		27.5%	27.9%		(40bps)		

<sup>\*</sup> U.S GAAP basis prior to adopting the New Revenue Standard.



### Fourth Quarter 2018 - National Programs

(\$ Millions; Unaudited)	Fourth Quarter							
	As Reported 2018	New Revenue <u>Standard</u>	Excluding the New Revenue Standard 2018*	As Reported 2017*	<u>\$ Change</u>	% Change		
Total revenues	\$120.0	(\$2.1)	\$122.1	\$137.2	(\$15.1)	(11.0%)		
Income before income taxes	\$25.6	(\$2.8)	\$28.4	\$41.8	(\$13.4)	(32.1%)		
Income Before Income Taxes Margin	21.3%		23.3%	30.5%		(720bps)		
EBITDAC	\$39.7	(\$2.8)	\$42.5	\$58.2	(\$15.7)	(27.0%)		
EBITDAC Margin	33.1%		34.8%	42.4%		(760bps)		

<sup>\*</sup> U.S GAAP basis prior to adopting the New Revenue Standard.



### Fourth Quarter 2018 - Wholesale Brokerage

(\$ Millions; Unaudited)		Fourth Quarter							
	As Reported 2018	New Revenue <u>Standard</u>	Excluding the New Revenue Standard 2018*	As Reported 2017*	<u>\$ Change</u>	% Change			
Total revenues	\$67.3	\$2.1	\$65.2	\$62.9	\$2.3	3.7%			
Income before income taxes	\$14.6	\$2.2	\$12.4	\$12.3	\$0.1	0.8%			
Income Before Income Taxes Margin	21.7%		19.0%	19.6%		(60bps)			
EBITDAC	\$18.9	\$2.2	\$16.7	\$17.3	(\$0.6)	(3.5%)			
EBITDAC Margin	28.1%		25.6%	27.5%		(190bps)			

<sup>\*</sup> U.S GAAP basis prior to adopting the New Revenue Standard.



### Fourth Quarter 2018 - Services

(\$ Millions; Unaudited)	Fourth Quarter							
	As Reported 2018	New Revenue <u>Standard</u>	Excluding the New Revenue Standard 2018*	As Reported 2017*	<u>\$ Change</u>	% Change		
Total revenues	\$51.2	\$5.9	\$45.3	\$43.0	\$2.3	5.3%		
Income before income taxes	\$10.6	\$2.2	\$8.4	\$8.0	\$0.4	5.0%		
Income Before Income Taxes Margin	20.7%		18.5%	18.6%		(10bps)		
EBITDAC	\$13.2	\$2.2	\$11.0	\$10.3	\$0.7	6.8%		
EBITDAC Margin	25.8%		24.3%	24.0%		30bps		

<sup>\*</sup> U.S GAAP basis prior to adopting the New Revenue Standard.



